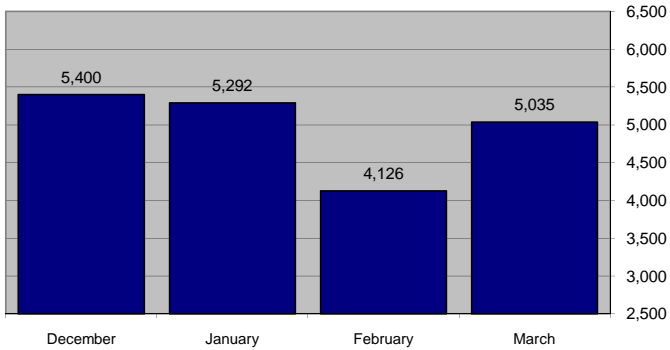


January - March 2010
2-1-1 San Bernardino County Quarterly Report

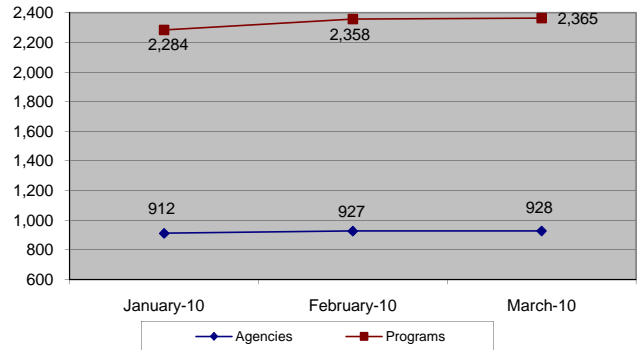
2-1-1 San Bernardino County

March 2010 Data Analysis

Total number of documented calls



2-1-1 database totals



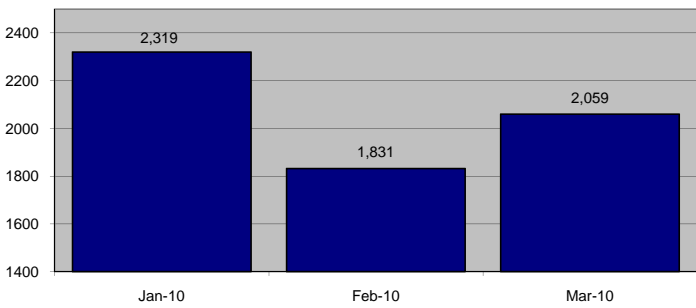
Total number of documented calls**

Month	Total number of documented calls**
March	5,035
February	4,126
January	5,292
December	5,400

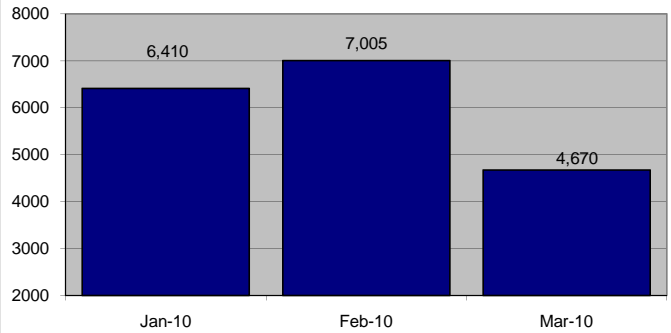
** Does not include hangups, wrong numbers, internal, etc.

Agencies	Database totals	Programs
928	Mar-10	2,365
927	Feb-10	2,358
912	Jan-10	2,284

Total # of callers with children in the households



Total number of children involved



Call totals per # of children in household:

	Mar-10	Feb-10	Jan-10
0 or unknown	2,976	2503	2973
1	681	601	735
2	656	585	835
3	396	401	454
4	199	131	183
5	90	70	78
6	22	19	15
7	11	10	10
8	3	4	5
9	0	1	2
More than 9	1	9	2
Total	2059	1831	2319

Total Number of Children

Month	Total Number of Children
Mar-10	4670
Feb-10	7005
Jan-10	6410

Percentage of callers w/children 41%

First 5 Calls

Total # First 5 Children represented	1614
Total number of calls this month	5035
Total # of First 5 Calls	1062
Percentage of F5 calls	21%

Call totals per # of children under 6:

	Mar-10	Feb-10	Jan-10
0 or unknown	3,973	4142	3791
1	635	533	572
2	323	277	680
3	84	68	180
4	14	12	64
5	5	3	5
6	0	0	0
7	0	0	0
8	0	0	0
9	0	0	0
More than 9	1	0	0
Total F5 Calls	1062	893	1501

Total number of children under 6

