

**Barriers to Client Participation in Agency Programs
Based On Top Two Barriers Indicated**

	Number <u>With Barrier</u>	Percent <u>With Barrier</u>	Number <u>Without Barrier</u>	Percent <u>Without Barrier</u>
Lack of Transportation	39	57%	29	43%
Lack of Knowledge of Agency's Program	36	53%	32	47%
Inability of Clients to Pay Fees	17	25%	51	75%
Program Service Limitations Prohibit Participation	14	21%	54	79%
Program Eligibility Requirement Prohibit Participation	12	18%	56	82%
Language Incompatibility	8	12%	60	88%
Other	4	6%	64	94%

Data Source: Service Provider Survey of Organizational Needs 2003, Mt. Baldy United Way
Table Production: Mt. Baldy United Way