

2-1-1 San Bernardino County



June 2008 Edition



Thank you for supporting 2-1-1; we are working hard in your community! This newsletter provides information as well as resources for the San Bernardino County communities. 2-1-1 provides free and confidential referrals and information 24 hours a day.

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2-1-1 Blue Book Directory

A compilation of health and social service resources of San Bernardino County

2-1-1 has created a resource book to enable residents and service providers easy access to nonprofit and government agencies in San Bernardino County. The Blue Book Directory contains many resources such as Health Care, Child Care, Volunteer Opportunities, Senior Services, Employment and Family Services, and much more.

2-1-1 staff works to collect and maintain this listing of more than 700 agencies and 4,000 resources. Each agency is screened to ensure the entry is current and up-to-date.

Be a part of this publication, and help provide this much needed resource to the community! [Click here for 2-1-1 Blue Book Directory Sponsorship Information!](#) Sponsorships must be submitted before

June 10. **Sponsors receive** an integrated package tailored to business objectives and including the following benefits:

- Exclusive primary affiliation with an identifiable project
- Access to targeted segments of 2-1-1's annual audience of more than 630 County and Community Based Organizations
- Visibility in printed materials, web presence and press efforts
- Marketing and opportunity to leverage sponsorship through customized promotions of 2-1-1 San Bernardino County
- Membership in 2-1-1 San Bernardino County Corporate Partners Program

Call Center and Data Highlights

2-1-1 in disaster response - aiding wildfire survivors

A generous grant from the California Community Foundation is funding a temporary 2-1-1 Field Specialist position. Brenda lives in Green

Inland Empire United Way

2-1-1 Advisory Committee

Brian Acosta

San Bernardino County 9-1-1 Coordinator
County of San Bernardino

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San Bernardino County Superintendent of
Schools

Jeff Luther

Deputy Director
San Bernardino County Department of
Children's Services

Dorcus McCrary

Program Specialist
First 5 San Bernardino

AIRS Accreditation Update

United Way 2-1-1 has been working towards Alliance of Information and Referral Services (AIRS) Accreditation. In this comprehensive process, many of the requirements have already been established and documented. The Standards cover 56 distinct Information & Referrals areas including:

- Information Provision
- Referral Provision
- Advocacy
- Crisis Intervention
- Mandatory Reporting
- Inquirer Confidentiality
- Assisting Special Populations
- Technology Requirements
- Database Standards
- Governance
- Advisory Committee
- Code of Ethics
-

2-1-1 True Story

A senior living in LA County called 2-1-1 looking for help. She explained that her grandson, who she visits on weekends, lives in San Bernardino County. Her grandson was being mistreated by his dad and stepmom and was depressed; he even mentioned suicide. Living in a senior park, she could not bring him to live with her, nor could she afford to move out or financially support her grandson.

The 2-1-1 call specialist gave her information for low-income housing, child protective services, food stamps and other resources. Weeks later, the grandmother called back to share the good news. She gained custody of her grandson, found a low-cost apartment nearby, received help for a move-in deposit, and will be getting food stamps shortly.



Spotlight on Community Action Partnership



Community Action Partnership of San Bernardino County (CAPSBC) is one of United Way 2-1-1's most referred agencies. This agency provides program assistance to low-income families and individuals in an effort to help them become stable and self-sufficient.

Community Action Partnership serves more than 800,000 residents in San Bernardino County every year which includes the homeless, disadvantaged and elderly populations. It provides services to 78 San

Upcoming Events

Celebrity Spelling Bee

3 p.m. on Saturday, June 14
Quakes Stadium (Epicenter)
8408 Rochester Ave.
Rancho Cucamonga, CA



2-1-1 Collaboration

San Bernardino County's 2-1-1 is part of the Southern California 2-1-1 Collaborative. 7 counties participate with mutual aid agreements, which were activated during the recent fires. 2-1-1 partners in the collaboration are:

San Diego County
Orange County
Riverside County
Los Angeles County
Santa Barbara County
Ventura County
San Luis Obispo County
Kern County

Programs Offered Through Inland Empire United Way

Click on a link below to find more information about a program:

[San Bernardino County 2-1-1 KidSmart](#)
[Hands On Inland Empire Pathways](#)
[Inland Empire YNPN](#)



Bernardino County cities and communities. CAPSBC also provides many human service programs that are free to participants who qualify; some of the programs include the Energy, Education and Environmental Services, the Food Bank, and the Family Development Program that includes Emergency Assistance, Case Management, Transitional Housing and Inland Empire Individual Development Account Program.

Currently, Community Action Partnership of San Bernardino County celebrates 43 years of outreach and advocacy as it recognized National Community Action Month (CAM). This event occurs nationally every year in May. During the month Community Action Agency network celebrates CAM by showcasing the innovative ways in which Community Action assists people and changes lives. In May, CAPSBC participated in several events along with special projects to highlight their program participants, volunteers, partnerships and success stories. This agency is continues to be a great asset to the efforts and achievements of United Way 2-1-1.

Formerly known as the Community Services Department, Community Action Partnership of San Bernardino County was established in 1965 as a result of the Economic Opportunity Act (EOA) of 1964. The EOA was signed into law by President Lyndon B. Johnson to support his declaration of an unconditional "war on poverty."

To learn more about San Bernardino County's CAP, [click here!](#)

Thank You for Supporting Inland Empire United Way 2-1-1!

Volunteer through www.HandsOnInlandEmpire.org

2-1-1 San Bernardino County is funded in part by:

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